Jeffrey Joy Ph.D., MBA, CRC, CEA, ABVE-D, IPEC

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Education

- **Doctorate in Health-Related Sciences**, May 2017: Virginia Commonwealth University
- Master of Business Administration: August 2003: Cleveland State University, Cleveland, Ohio
- Master of Education, Rehabilitation Counseling: May 1999: Kent State University, Kent, Ohio
- **Certified Rehabilitation Counselor (CRC),** Commission on Rehabilitation Counselor Certification: Since 1999
- **Certified Earnings Analyst (CEA)**, American Rehabilitation Economics Association: Since 2017
- **Board Certified Vocational Expert, Diplomat (ABVE-D)**, American Board of Vocational Experts: Since 2017
- International Psychometric Evaluation Certification (IPEC), American Board of Vocational Experts: Since 2017

Professional Experience

7/08-Pres: <u>Vocational Rehabilitation Counselor & Earnings Analyst</u>, *Vocational Dynamics*, Cheshire, Connecticut

- Evaluate complex disability related matters, including employment and catastrophic injury
- Determine Earning Capacity and Employability in family law, workmen's compensation, personal injury, and Social Security disability related matters
- Conduct Lost Earning Capacity & Present Value Analyses
- Vocational Expert for Social Security Administration disability hearings
- Provide Career Coaching & Vocational Counseling to job seekers
- Conduct vocational testing and assessment
- Serve as a testifying expert in State Superior Court, Workers Compensation and Social Security Disability settings
- 1/11-Pres: <u>Adjunct Faculty Instructor</u>, Central Connecticut State University, Counseling & Family Therapy, New Britain, Connecticut
 - Teach Testing, Appraisal Procedures, Research Design in Counseling, and Career Counseling

1/06-9/10: Director of Vocational Services, VA Connecticut Healthcare, West Haven, Connecticut

- Managed daily operations of a multisite vocational rehabilitation program comprised of supported employment, transitional work and sheltered training programs.
- Supervised vocational rehabilitation and peer staff
- Provided direct vocational counseling, job placement and employer support
- Conducted vocational testing and assessment
- Supervised training and implementation of evidenced based supported employment at 7 VA Hospitals throughout New England

- Maintained accreditation and lead strategic planning and program evaluation goals
- Maintained a small caseload and assigned consult requests from medical providers

02/04-12/05: Director of Vocational Services, The Nord Center, Lorain, Ohio

- Implemented Evidenced Based Supported Employment program within a community mental health setting
- Provided direct vocational counseling, job placement and employer support
- Supervised vocational rehabilitation staff, including Supported Employment Specialists, Vocational Evaluators, Trainers, and Job Coaches
- Developed & managed \$800,000+ State Vocational Rehabilitation, Workers Compensation, and Mental Health contracts for vocational services
- Managed vocational training programs
- Supervised testing and evaluation programs

05/99-02/04: Vocational Rehabilitation Counselor, Veterans Hospital Administration,

Brecksville, Ohio

- Developed Transitional Work and on-the-job training agreements with Federal and private employers
- Developed training guidelines for Veterans with disabilities within sheltered employment settings
- Provided direct job placement for Veterans leaving employment services
- Supervised work crews and monitored quality control on all new contracts

08/97-05/99: Job Coach & Graduate Assistant, Cleveland & Kent, Ohio

- Provided job coaching services to persons with disabilities in a variety of healthcare, office and industrial settings with a private not-for-profit agency
- Transition Coordinator (school-to-work) for adolescents with developmental disabilities participating in sheltered work
- Job Developer for veterans with disabilities participating in sheltered work

Publications

<u>Publication</u>, Joy, J. (2017) The reliability and validity of the six-question disability measure in the Current Population Survey: What the data can and cannot tell us about disability and labor force participation. Virginia Commonwealth University, Richmond.

<u>Publication</u>, Hankins, A., Joy, J. (2015, July 1) Reforming SSDI for the 21st century, *Regulation*, 32-39.

Presentations

<u>Presenter</u>, American Rehabilitation Economics Association Annual Conference (2019), "Challenges and Pitfalls in Expert Testimony, A Panel Presentation."

<u>Presenter</u>, Connecticut Trial Lawyers Association, Workers' Compensation Section (2019), "A Tale of Two Brothers: A Comparative Analysis of Employment Capacity"

<u>Presenter</u>, American Rehabilitation Economics Association Annual Conference (2018), "Ethics in Forensic Practice"

<u>Presenter</u>, American Board of Vocational Experts Annual Conference (2018), "Reliability of Survey Data in Vocational and Economic Evaluations."

Presenter, The Workers' Compensation Trust (2017), "Job Placement of the Injured Worker"

- *Faculty Instructor*, *Department of Mental Health and Addiction Services*, State of Connecticut, Middletown, Connecticut. Workshops taught: Supported Employment 101. 01/07, 9/07, 1/08, 10/09, 4/10, 9/10, 12/11
- <u>Presenter</u>, Vocational Rehabilitation Strategies for the Injured Worker, The Workers Compensation Trust, July 2015
- <u>Presenter</u>, Cognitive Remediation and Employment, Cognitive Remediation in Psychiatry, June 2007
- <u>Presenter</u>, Implementing Evidenced Based Supported Employment, Massachusetts Psychiatric Rehabilitation Association Conference, Fall 2006

Professional Activity

<u>Vice President & Board Member-at-Large</u>: American Rehabilitation Economics Association, 2017-2019 & 2016-2017

<u>Board Member</u>, The Covenant Adolescent Chemical Dependency & Prevention Center, Inc., Cleveland, Ohio 2003-2004.

Professional Membership

American Rehabilitation Economics Association, American Board of Vocational Experts, International Association of Rehabilitation Professionals, National Association of Forensic Economics, Commission on Rehabilitation Counselor Certification